

# NONDISCRIMINATION POLICY

University of Maryland Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. University of Maryland Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

University of Maryland Medical Center :

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Patient Advocacy Department at 410-328-8777 .

If you believe that University of Maryland Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kerry Sobol, director, Patient Advocacy, 22 S. Greene St., 1st Floor, Room S1A11, Baltimore, MD 21201, 410-328-8777, TDD 800-735-2258, Fax 410-328-8654, ksobol@umm.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kerry Sobol available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 410-328-8777, TDD 800-735-2258 .

注意：如果使用繁體中文，可以免費獲得語言援助服務。請致電 410-328-8777, TDD 800-735-2258 。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 410-328-8777, TDD 800-735-2258 . 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 410-328-8777, TDD 800-735-2258 .

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 410-328-8777, TDD 800-735-2258 .

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 410-328-8777, TDD 800-735-2258 .

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 410-328-8777, TDD 800-735-2258 .

ትኩረት:- አማርኛ ተናጋሪ ከሆኑ በነፃ የቋንቋ እርዳታ ያገኛሉ።:አባከዎ 410-328-8777, TDD 800-735-2258 .

Dè dè nià kè dyéde gbo: O jü ké m̄ [Bàsòò-wùdù-po-nyò] jü ní, nií, à wuḍu kà kò dọ po-poò béin m̄ gbo kpáa. Dá 410-328-8777, TDD 800-735-2258 .

Ntị: O bụrụ na asụ Ibo, asụsụ aka ọasụ n'efu, defu, aka. Call 410-328-8777, TDD 800-735-2258 .

AKIYESI: Bi o ba nsọ Yoruba, akanṣe iṣe iranጃwọ ede, niọfẹ, wa fun ọ. Pe 410-328-8777, TDD 800-735-2258 .

توجہ: اگر آپ کی زبان اردو ہے تو آپ کو زبان میں مدد کی خدمات مفت میں دستیاب ہیں۔ 410-328-8777, TDD 800-735-2258 پر کال کریں۔

توجہ: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 410-328-8777, TDD 800-735-2258 تماس بگیرید.

ATANSYON: Si w pale kreyòl ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 410-328-8777, TDD 800-735-2258 .

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 410-328-8777, TDD 800-735-2258 .